## **NEW FEES FOR 2021**

The current/cheque account gives you access to a wide range of banking services and value-added features. This pricing guide will enable you to best understand the services provided as well as the costs associated with those services. All these fees apply from 1 January 2021.

# **MANAGING YOUR BANK FEES**

You can save on banking costs by making full use of our cost-effective electronic banking service (ATM, Internet Banking, Mobile Banking). Using an electronic service is also less risky than handling and transporting cash.

This service is available 24 hours a day, seven days a week and is designed to assist you in managing your finances by giving you access to information and transactions at times most convenient to you.

## SECURITY

Handling cash is expensive and risky. Electronic payments should be encouraged wherever possible. If handling large amounts of cash is unavoidable, speak to us and we may help in managing both the risk and cost associated with cash.

Do not allow anyone to use your Debit card and never reveal your PIN (Personal Identification Number) to anyone. If you think someone else knows your PIN, ask one of our consultants to stop all activity on your card and we will replace it immediately.

### **MANAGING YOUR MONEY**

Keep the following in mind when managing your funds:

- Monitor the balance of your account. You can check your balance at any ATM or by logging onto Internet Banking, Mobile Banking or Cellphone Banking.
- Talk to us if you think you might exceed your overdraft limit or overdraw your account. We may be able to increase your overdraft or make one available to you.

#### **KEEPING COSTS DOWN**

Remember that you can keep your costs down by choosing carefully how you do transactions.

- Using a Standard Bank ATM to make deposits and withdrawals is cheaper than going into one of our branches and doing it over the counter.
- / Transfer funds or make payments using our Internet Banking and Cellphone Banking services. This is the simpler and cheapest way of Banking.
- / Always have enough money in your account to cover your regular payment such as loan payments, standing orders and debit orders. You have to pay a fee if there is not enough money in your account, and transactions could be unpaid.
- Ensure that you have enough money to meet regular payments like loan repayments and debit orders.
- Keep your ATM/debit card in a safe place to avoid paying for replacements.
- Get your employer to pay your salary into your account electronically to avoid deposit fees.

If you have any questions about these products or anything else we offer, please visit our nearest branch.



Our product and services, and the terms under which they are offered, may change. We will inform you within a reasonable time of these changes. It is in your interest to read your contract carefully.

If you have any questions or need more information contact your branch.





Current Account			
	Personal Current	Basic Blue	Business Current
Minimum Monthly Service Fee	Free	Free	N\$190.00
Deposits			
Cash deposits	Free	Free	N\$10.00 + 3.50% of Value
ATM Transactions			
Cash Withdrawal Own ATM	N\$2.50 per N\$100.00, Min N\$11.00, Max N\$85.00	N\$12.00	N\$2.50 per N\$100.00, Min N\$11.00, Max N\$85.00
Cash Withdrawal Other Bank's ATM	N\$40.00 + ATM Cash Withdrawal Fee	N\$40.00 + ATM Cash Withdrawal Fee	N\$40.00 + ATM Cash Withdrawal Fee
International Cash Withdrawal	N\$60.00 + 3.20% of Value	N\$60.00 + 3.20% of Value	N\$60.00 + 3.20% of Value
Mini Statement	N\$5.25	N\$5.25	N\$5.25
Inter-account Transfer	N\$5.50	N\$5.50	N\$5.50
Balance Inquiry Own ATM	Free	Free	Free
Balance Inquiry Other Bank's ATM	N\$13.00	N\$13.00	N\$13.00
Declined Transaction Own ATM	Free	Free	Free
Declined Transaction Other Bank's ATM	Free	Free	Free
Debit Card Purchases			
Debit Card Purchase (Domestic)	N\$5.00	Free	N\$5.00
Debit Card Purchase (International)	N\$5.00 + 3% of Value	N\$5.00 + 3% of Value	N\$5.00 + 3% of Value
Payments			
Electronic Payments (Internet I	Banking, ATM, Standard Bank App	)	
nter-accounts Transfers	N\$5.50	N\$5.50	N\$5.50
Electronic Account Payments	N\$12.50	N\$12.50	N\$12.50
MTC: Prepaid and Postpaid	N\$2.50	N\$2.50	N\$2.50
Prepaid Electricity	Free	Free	Free
Felevision Subscription	N\$2.50	N\$2.50	N\$2.50
BlueWallet Vouchers	N\$20 - N\$500 = N\$12.00 N\$500 - N\$1,000 = N\$23.00 N\$1,000 - N\$2,000 = N\$29.00 N\$2,000 - N\$4,000 = N\$32.00 N\$4,000 - N\$5,000 = N\$40.00	N\$20 - N\$500 = N\$12.00 N\$500 - N\$1,000 = N\$23.00 N\$1,000 - N\$2,000 = N\$29.00 N\$2,000 - N\$4,000 = N\$32.00 N\$4,000 - N\$5,000 = N\$40.00	N\$20 - N\$500 = N\$12.00 N\$500 - N\$1,000 = N\$23.00 N\$1,000 - N\$2,000 = N\$29.0 N\$2,000 - N\$4,000 = N\$22.0 N\$4,000 - N\$5,000 = N\$40.0

Terms and conditions apply. If not stated otherwise, all rates are applicable to Standard Bank customers in Namibia only.

Standing Payment Orders					
	PC*	BB*	BC*		
Establishment Fee	N\$28.00	N\$28.00	N\$28.00		
Basic Charge	N\$15.00	N\$15.00	N\$15.00		
Debit Orders					
Internal	N\$12.00	N\$12.00	N\$12.00		
External	N\$29.50	N\$29.50	N\$29.50		

PC\*\_Personal Current | BB\*\_Basic Blue | BC\*\_Business Current

Account Opening & Closure				
Account Opening	Free			
Account Closure	Free			
Information				
First Issue of ATM card	Free			
Replacement Card Issuance	N\$165.00			
Mini Statement at ATM	N\$ 5.25			
My Updates Monthly Subscription	N\$ 12.00			
Deposit Book Triplicate Large	N\$ 425.00			
Stop Payments	N\$ 150.00			
Swift Payments	0.56% Min N\$204.00, Max N\$393.72			
Plus Teletranmission Fee	N\$151.00			
Penalty Fees				
Unauthorised Overdraft	N\$ 300.00 per item			
Referral Fee	N\$ 270.00			
Dishonoured Payment (per instance)	1.50% of Value, Min N\$42.00, Max N\$200.00			
Free Transactions/Services				
	Free			
First Issue of AutoBank Card	1100			
First Issue of AutoBank Card Internet Bank Subscription	Free			